

## Non-domestic gas registration and regulation: customer/owner FAQs

### **I've heard the rules are changing for non-domestic gas customers. What's it all about?**

From January 2019, it will be a legal requirement that non-domestic gas appliances (natural gas and LPG) only be installed, serviced or maintained by a Non-Domestic Registered Gas Installer (Non-Domestic RGI). This is similar to the rules already in place for domestic gas customers.

### **Why are these changes being made?**

The extension of the RGI scheme to cover non-domestic gas works follows its successful introduction for the domestic sector. Members will have to adhere to matters such as training, competence, inspection and insurance. The registration system will help ensure non-domestic gas works completed in Ireland meet the required safety standards.

### **When are the new rules coming in?**

From January 2019.

### **What sort of businesses are affected?**

Businesses with non-domestic gas installations and appliances, either natural gas or LPG which are covered by the I.S. 820 Non-Domestic Gas Installations standard. Effectively, this means if the appliance was intended for non-domestic use, it can only be worked on by a Non-Domestic RGI.

### **What are I.S. 820 and I.S. 813?**

I.S. 820 is the Irish Standard that specifies requirements for the design, operation, maintenance and testing of natural gas or LPG installations, to the point of delivery of the gas to appliance(s) in **non-domestic** premises.

I.S. 813 provides a Code of Practice for the installation of natural gas or LPG, in **domestic** premises, from the point of delivery to the gas appliance.

In general, if an appliance falls under the remit of I.S. 820 it is for the purposes of regulation considered non-domestic and if under I.S. 813 then its domestic.

### **The gas appliances in my business are domestic rather than non-domestic. Do these new rules still apply?**

If the appliance is primarily aimed for use in the home, a domestic RGI will be needed to carry out work on it.

The type of appliance and location will define the applicability of the non-domestic scheme. If the appliance, is designed for non-domestic use then in general it would need to be installed and serviced by a non-domestic RGI.

Technically, the difference is dependent on the Standard: domestic gas installations are covered by I.S. 813 and non-domestic by I.S. 820.

If you are unsure whether the appliance is domestic or non-domestic, please contact RGI on 1850 454 454 or click [here](#) for support.

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### **I only have one small business premises/run a business from my home. Does this really affect me?**

If your gas appliance is used or designed to be used by a domestic customer but is installed in a commercial or industrial premise, it will need to be installed/serviced by a Domestic RGI.

Similarly, if your gas appliance is used or designed to be used by a non-domestic customer and covered by the I.S. 820 standard, only a Non-Domestic RGI should work on it.

If you are unsure whether your gas appliance is domestic or non-domestic, RGII will be able to advise on 1850 454 454.

### **My business is industrial rather than commercial – am I affected?**

If your gas installation is covered by the I.S. 820 standard, it will be considered Non-Domestic.

Industrial gas installations with maximum operating pressures not exceeding 0.5 bar, from the point of delivery up to and including the appliance(s) will be covered by the non-domestic gas regulations.

If you are unsure whether the non-domestic gas regulations apply, RGII will be able to advise on 1850 454 454.

### **I've a mix of domestic and non-domestic appliances – which rules should I follow?**

Domestic appliances can only be installed/serviced by Domestic RGIs and non-domestic appliances by Non-Domestic RGIs. However, many RGIs will be both Domestic and Non-Domestic and will be able to work on both types.

### **How do I know which types of works should be done by an RGI?**

In general, if it requires bringing a tool to a gas appliance, it's covered by the RGI scheme. This includes installation, replacement, removal, repair, servicing and maintenance on natural gas or LPG appliances, installations, fittings and pipework. If in doubt, please contact [RGII](#) on 1850 454 454.

### **How do I know if the works done are to the required standard?**

An RGI will issue a Completion Certificate for all gas works carried out. This is a declaration by a suitably qualified person that the work is in accordance with the required safety standards.

### **Do I need to get an RGI if it is just for servicing or maintenance?**

Yes. All gas appliances and installations should be serviced at least on an annual basis. This and any other on-going maintenance, legally, must only be carried out by an RGI.

### **What happens if I don't use an RGI?**

Not using an RGI could have financial implications – if a customer hires an unregistered installer, they will not be insured for any damages. Using an RGI will help give peace of mind that the installer is qualified and competent. From January 2019, only Non-Domestic RGIs can legally carry out works on non-domestic gas appliances.

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### **How do I know if my installer is an RGI?**

All RGIs are listed on the RGI's searchable database at [rgii.ie](http://rgii.ie). Non-Domestic RGIs will be added from January 2019.

All RGIs have a unique registration number and identification card, which is renewed annually. The card(s) will make clear if they are Domestic or Non-Domestic, or both.

### **Are there different types of RGI?**

At present, there are only Domestic RGIs (Trainee and Full membership). From January 2019, there will be new categories of Non-Domestic (Trainee and Full). An individual RGI could be either Domestic or Non-Domestic, or both. At a later date, specialisms will be added to the Non-Domestic.

### **Can an RGI who is only Domestic carry out non-domestic work, and vice-versa?**

Only Domestic RGIs can carry out domestic gas works. Similarly, only Non-Domestic RGIs can carry out non-domestic gas works. Many RGIs will be both.

### **Where do I find an RGI?**

Visit [rgii.ie](http://rgii.ie) to access the full, searchable, list of RGIs. Non-Domestic RGIs will be included from January 2019.

### **I've heard about a 'provisional' register for installers. What is it?**

Until January 2019, non-domestic gas installers have the opportunity to voluntarily register with RGII. This is to signal their interest in the scheme and to help them access training. In itself, membership of the provisional register does not confer any particular status.

### **Who are the Registered Gas Installers of Ireland (RGII)?**

RGII is the body that runs the Irish gas installer register on behalf of the regulatory body, the Commission for Regulation of Utilities (CRU). It manages the database of Registered Gas Installers (RGIs), ensuring RGIs adhere to matters such as training, competence, inspection and insurance. RGII can be contacted at [info@rgii.ie](mailto:info@rgii.ie) / 1850 454 454.

### **Who are the Commission for the Regulation of Utilities (CRU)?**

The [CRU](http://cru.ie) has responsibility to regulate the activities of gas undertakings and gas installers with respect to safety in Ireland. The CRU appointed the RGII to carry out this function on its behalf. The CRU can be contacted at [info@cru.ie](mailto:info@cru.ie) / 01 4000 800.

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